



## Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send to:	Service User Number					
	2	9	7	4	5	5
Admac Ltd Unit 5, Ashford House, Beaufort Court Sir Thomas Longley Road Rochester, ME2 4FA	For FastPay Ltd re Admac Ltd Official Use Only This is not part of the instruction to your Bank or Building Society					
Name(s) of Account Holder(s)						
Bank or Building Society Account Number						
Name and full postal address of your Bank or Building Society  To: The Manager Bank/Building Society	Please pay account do assured by I understar Admac Ltd	r FastPay Li etailed in th r the Direct nd that this I and if so, o	ank or Buil td re Admac nis instruction Debit Guar instruction details will l	c Ltd Direct on subject t antee. may remai	Debits fror to the safeg n with Fast	guards :Pay Ltd re
Address	Signature	e(s)	ety.			
Postcode	Date					
Reference		_	ocieties ma types of ac		t Direct De	ebit

This guarantee should be detached and retained by the Payer

## **The Direct Debit Guarantee**



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, FastPay Ltd re Admac Ltd will notify you five working days in advance of your account being debited or as otherwise agreed. If you request FastPay Ltd re Admac Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by FastPay Ltd re Admac Ltd or your Bank or Building Society, you are
  entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund, you are not entitled to, you must pay it back when FastPay Ltd re Admac Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written Confirmation may be required. Please also notify us.